



Nothing is worse than losing someone you love. Stay calm, but allow others to help. Remember, YOU ARE NOT ALONE.

Texas Center for the Missing (TCM) was founded by a mother who, following the traumatic search and loss of her own son, saw the need for an organization that could walk with families and provide them the support they need to make it through each day. TCM strives to protect and serve the missing and their families through each step of the location and recovery process.

## FOR SEARCHING FAMILIES

TCM Crisis Case Management Services respond to the needs of victims and left-behind families in the missing persons field. The Case Manager serves as an advocate and a conduit to resources for survivors and searching families. Case Management Services for families in crisis include:

- 24/7 Crisis Case Management and Information & Referral
- 30-, 60-, and 90-Day Assessment of additional resources needed by searching families and those recovered
- Coordination of special events honoring missing loved ones on missing anniversary dates and/or birthdays
- Crime Victims' Compensation Advocacy
- Law Enforcement and Media Liaison Services (e.g., sample press releases and serve as media contact for local stories)
- Missing Persons Flyer Production and Distribution to targeted TCM volunteers and across social media platforms
- National Missing Persons Database
- Search-and-Rescue Resources
- Texas State DNA Registry
- Additional Resources as needed (e.g., PI referrals, NAMUS data entry and management, legal aid referrals, jail inmate check, background checks, counseling referrals, etc.)

There is no 24-hour waiting period to report a missing person. If someone is missing, immediately call law enforcement, then call Texas Center for the Missing.

> SERVICES AVAILABLE 24/7 IN ENGLISH AND SPANISH

TCM brings hope and healing to the missing and their families through crisis intervention, prevention, and community education.

## FOR LAW ENFORCEMENT PARTNERS

When searching for missing persons, law enforcement officers utilize their expertise for the investigation and may not be available to provide emotional support to families. This is where Texas Center for the Missing can help. TCM is available to law enforcement partners 24/7 to provide access to health and human services to searching families, as well as:

- Digital Law Enforcement Missing Persons Resource Kit
- Houston Regional Amber Alert System Activation
- Family Liaison Services (e.g., health and human service access not related to the investigation)
- Media Liaison Services at the direction and discretion of the investigating agency
- Silver Alert System Activation
- Social Media Distribution of approved missing persons flyers
  and requests for information
- Southeast Texas Child Abduction Response Team
  Deployment

## AFTER CALLING TEXAS CENTER FOR THE MISSING...

...consider connecting with these community partners:

- Alzheimer's Association-Houston: 800.272.3900
- Covenant House-Texas: 713.523.2231
- CyberTipline: missingkids.com/CyberTipline
- Harris County Inmate Public Information Inquiry: apps.jims.hctx.net/sopublic
- Harris County Sheriff's Office Missing Persons: 713.274.9360
- Houston Police Department Missing Persons: 713.884.3131
- Human Trafficking Hotline: 888.373.7888
- National Center for Missing and Exploited Children: 800.843.5678
- Take Root: takeroot.org
- TCM Mobile App for Android and IOS Safety Savvy: centerforthemissing.org/safety-savvy
- Team ADAM: missingkids.com/TeamAdam
- Texas Abuse Hotline: 800.252.5400
- Texas State Missing Persons Clearinghouse (delayed motorist reports and DNA registry): 800.346.3243

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